



Drenje, Katarova 39H www.istrianpearl.eu GSM: 00385919209681

Holiday Apartment House Rules and Regulations

Dear Guests!

Welcome to your holiday apartment.

For the benefit and wellbeing of all our guests and residents we have put into place some rules and regulations. As a condition of your confirmed booking it is implied that you have read and agreed to abide by those rules and regulation.

Overall:

Should you find that the inventory, furniture or any of the other facilities that we provide are not to your satisfaction or expectations, or if you need help or information about local event or services then please let us know. We are her to help and serve.

Arrival and departure:

Arrival and departure days are counted as calendar days. The apartment will be available from 5 pm on the day of arrival and should be vacated by 11 am on the day of departure. Earlier arrival or later departure times can be accommodated with advanced notice. Please let us know your arrival time several days before so that we can be here to welcome you and hand over your apartment keys.

Payment:

Cash payment is to be made on the arrivals . Included in the price is the weekly provision of bed linen, bathroom and kitchen towels.

Non Smoking:

The apartment and other associated buildings are designated non smoking areas. Smoking is allowed in the open garden where a number of ash trays are provided for your convenience.

Cleanliness:

- Leave empty the refrigerator before you leave. Do not switch the refrigerator off.
- Please ensure that dishes, pots and pans, cutlery, coffee machines, toaster, kettles etc. are clean and dried before storing them.
- Use of grill (BBQ) in an unhindered manner; the charcoal should be provided by the grill user and after the using the grill it is to be cleaned out of consideration towards other users.
- in order to prevent possible blockages, please do not dispose of food waste, dangerous liquids, fats or feminine hygiene items in the WC, sinks or shower tray.

- Do not leave electrical appliances (TV, air conditioning, stove etc.) every time the apartment is unattended. Also, it is necessary to close or secure windows and doors from the draft as well as parasols and other items from the wind. Please, pay special attention to this note.
- Please remove and leave hiking shoes, in the entrance hall. You may, of course, enter the apartment with regular clean and dry dress shoes.

Keys:

We ask that you keep your keys safe and not to pass them on to unauthorized persons. Should the keys become lost or missing then we reserve the right to charge for the cost of replacements.

Animals:

Animals are not allowed.

Liability:

Parents are liable for their children.

We can not be held responsible for damage to or loss of your personal items or possession that you bring with you.

Responsibilities:

We ask that you, children and guests treat the apartment and its contents and furnishings respectfully.

We know that accidents do happen. We would ask to be informed of accidents as they happen rather than having to find out about broken or lost items at a final inspection on the departure day. In case of breakages or loss we reserve the right to charge for the full replacement value of the item or items.

Departure:

On departure we ask that you close all windows, so preventing possible storm damages.

Please also consider unplugging all electrical items (except the refrigerator)

Parking:

Parking is available for one car on the property.

Waste disposal:

Please separate waste for recycling.

Garden areas:

You are kindly invited to share the garden with us.

Access:

Under exceptional circumstances it may be necessary for the owners to enter the apartment.

We wish you a pleasant, enjoyable and restful stay.

Yours,

Istrian Pearl.

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